

HEALTH SCRUTINY COMMITTEE

Topics considered in the period December 2013 to November 2014

Meeting date	Topic/brief description	Witnesses present
22 January 2014	<p><u>Norfolk and Suffolk NHS Foundation Trust Radical Redesign of Mental Health Services</u></p> <p>The objective of this scrutiny item was to provide an opportunity for the Committee to review progress on the implementation of the radical redesign of mental health services in Suffolk.</p>	<p><u>Internal witnesses:</u></p> <ul style="list-style-type: none"> • Peter Devlin – Mental Health Social Care Lead (Adult and Community Services). <p><u>External witnesses:</u></p> <ul style="list-style-type: none"> • Andrew Hopkins – Acting Chief Executive (Norfolk and Suffolk NHS Foundation Trust); • Debbie White – Director of Operations for Suffolk (Norfolk and Suffolk NHS Foundation Trust); • Dr Hadrian Ball – Medical Director (Norfolk and Suffolk NHS Foundation Trust); • Dr Siri Robling – Consultant Psychiatrist (Norfolk and Suffolk NHS Foundation Trust); • Dr Heather Balleny – Consultant Psychiatrist (Norfolk and Suffolk NHS Foundation Trust); • John Hague – Mental Health Lead and Governing Body member (GP) (Ipswich and East CCG); • Sandy Hogg – Chief Redesign Officer (Ipswich and East CCG); • Rosalind Tandy – Mental Health Lead and Governing Body member (GP) (West Suffolk CCG); • Eugene Staunton – Head of Planning and Service Delivery (West Suffolk CCG); • Annie Topping – Chief Executive (Healthwatch Suffolk); and • Geoff Stern (Healthwatch Suffolk).

<p>22 January 2014</p>	<p><u>Suffolk Community Health Care</u></p> <p>The objective of this scrutiny was to provide the Committee with an opportunity to consider how community health services were serving the needs of Suffolk residents.</p>	<p><u>Internal witnesses:</u></p> <ul style="list-style-type: none"> • Cathy Craig – Assistant Director of Social Work Services (Adult and Community Services); • Jayne Harvey – Development Manager (Adult and Community Services); and • Councillor Alan Murray – Cabinet Member for Health and Adult Care. <p><u>External witnesses:</u></p> <ul style="list-style-type: none"> • Valerie Michie – Managing Director (Serco Health); • Sharon Colclough – Director Community Services (Serco Health); • Abigail Tierney – Chief Executive Designate (Suffolk Community Healthcare); • Pam Chappell – Director of Nursing, Professional Practice and Governance (Suffolk Community Healthcare); • Dr Imran Qureshi – Governing Body and Clinical Executive Chairman (Ipswich and East Suffolk CCG); • Sandy Hogg – Chief Redesign Officer (Ipswich and East Suffolk CCG); • Ed Garratt – Chief Operating Officer (West Suffolk CCG); and • Dr Simon Arthur Governing Body Member (GP) (West Suffolk CCG).
<p>22 January 2014</p>	<p><u>Final Report of the Cambridgeshire, Norfolk and Suffolk Health Scrutiny Committee on the Proposals for Liver Resection Services</u></p> <p>To receive the Final Report of the Cambridgeshire, Norfolk and Suffolk Health Scrutiny Committee on the Proposals for Liver Resection Services for information and discussion.</p>	<p>Not applicable for this item.</p>

23 April 2014	<p><u>GP Out of Hours and 111 Services</u></p> <p>The objective of this scrutiny was to review the operation of the current Out of Hours GP and 111 services and how these services were serving the needs of Suffolk residents and provided an opportunity for the Committee to consider the arrangements for re-commissioning of the services with effect from April 2015.</p>	<p><u>External witnesses:</u></p> <ul style="list-style-type: none"> • James Waites – Head of Operations, East of England and East Midlands (Harmoni); • Bryan Anderson – Regional Medical Director (Harmoni); • Wendy Tankard – Chief Contracts Officer (Ipswich and East Suffolk CCG); • Juliette Plunkett – Lead for Service Delivery and Contract Management (Ipswich and East Suffolk CCG); • Dr Mark Lim – Programme Director Urgent Care (Ipswich and East Suffolk CCG); • Dr Billy Mckee – GP (Ipswich and East Suffolk CCG); • Dr Simon Arthur – GP (West Suffolk CCG); • Annie Topping – Chief Executive (Healthwatch Suffolk); • Dr Tony Rollo – Chairman (Healthwatch Suffolk); and • Nick Hulme – Chief Executive (Ipswich Hospital NHS Trust).
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23 April 2014	<p><u>Community Equipment</u></p> <p>The objective of this scrutiny was to consider what progress had been made to improve the performance and quality of the community equipment service since the Committee discussed this issue at its meeting on 22 January 2014.</p>	<p><u>Internal witnesses:</u></p> <ul style="list-style-type: none"> • Cathy Craig – Assistant Director for Social Work Services (Adult and Community Services); • Gillian Clarke – Head of Strategic Commissioning, Ipswich and East (Adult and Community Services); and • Jayne Harvey – Development Manager (Adult and Community Services). <p><u>External witnesses:</u></p> <ul style="list-style-type: none"> • Abigail Tierney – Chief Executive (Serco/Suffolk Community Healthcare); • Ian Cousins – Transition Director, Directorate of Operational Performance (Serco/Suffolk Community Healthcare); • Wendy Tankard – Chief Contracts Officer (Ipswich and East Suffolk CCG); • Juliette Plunkett – Lead for Services Delivery and Contract Management (Ipswich and East Suffolk CCG); • Dr Simon Arthur – GP (West Suffolk CCG); and • Nick Hulme – Chief Executive (Ipswich Hospital NHS Trust).
2 July 2014	<p><u>Health and Social Care Review (Ipswich and East and West Suffolk CCG)</u></p> <p>The objective of this scrutiny was to consider what progress had been made with the health and social care review towards closer integration of health and care services in Suffolk.</p>	<p><u>Internal witnesses:</u></p> <ul style="list-style-type: none"> • Cathy Craig – Assistant Director (Adult and Community Services); and • Jo Cowley – Business Development Specialist. <p><u>External witnesses:</u></p> <ul style="list-style-type: none"> • Julian Herbert – Accountable Officer (Ipswich and East and West Suffolk CCG); • Nick Hulme – Chief Executive (Ipswich Hospital NHS Trust); and • Richard Jones – Trust Secretary (West Suffolk Hospital).

<p>2 July 2014</p>	<p><u>Suffolk Community Healthcare – Progress with Improvements to the Community Equipment Service</u></p> <p>The objective of this scrutiny was to receive a verbal update from Suffolk Community Healthcare and Adult and Community Services on the performance of the community equipment service.</p>	<p><u>Internal witnesses:</u></p> <ul style="list-style-type: none"> • Cathy Craig – Assistant Director for Social Work Services (Adult and Community Services); and • Jayne Harvey – Development Manager (Adult and Community Services). <p><u>External witnesses:</u></p> <ul style="list-style-type: none"> • Dawn Godbold – Deputy Chief Executive (Suffolk Community Healthcare); • Gaynor Ferrari – Head of Communications and Engagement (Suffolk Community Healthcare); and • Andrew Hardman – Director of Strategy and Business Development (Suffolk Community Healthcare).
<p>2 July 2014</p>	<p><u>Fiver Rivers Vascular Services Network</u></p> <p>The objective of this scrutiny was to consider the operation and performance of the Five Rivers Vascular Service.</p>	<p><u>External witnesses:</u></p> <ul style="list-style-type: none"> • Andrew Reed – Director (NHS England Area Team); • Pam Evans – Senior Service Specialist (NHS England Area Team); • Dr Lucy Moore – Interim Chief Executive (Colchester University Hospitals NHS Trust); • Adam Howard – Governance Lead for the Five Rivers Vascular Network; and • Nick Hulme – Chief Executive (Ipswich Hospital NHS Trust).
<p>2 July 2014</p>	<p><u>Sexual Health Service Provision in Suffolk</u></p> <p>The objective of this scrutiny was to consider the arrangements for re-commissioning of sexual health services for Suffolk from 1 May 2015 and the operation of services from the new Orwell Clinic in Ipswich.</p>	<p><u>Internal witnesses:</u></p> <ul style="list-style-type: none"> • Tessa Lindfield – Director of Public Health; • Amanda Jones – Assistant Director of Public Health; and • Brian Prettyman – Senior Manager (Strategy) (Property).

<p>15 October 2014</p>	<p><u>Health and Social Care Review (Ipswich and East CCG, West Suffolk CCG and Suffolk County Council)</u></p> <p>The objective of this scrutiny was to consider the work taking place under the Health and Care Review and the progress made towards the closer integration of health care services.</p>	<p><u>Internal witnesses:</u></p> <ul style="list-style-type: none"> • Councillor Alan Murray – Cabinet Member for Health and Adult Care, and Chairman of the Suffolk Health and Wellbeing Board; and • Cathy Craig – Assistant Director (Adult and Community Services). <p><u>External witnesses:</u></p> <ul style="list-style-type: none"> • Wendy Tankard – Chief Contracts Officer (Ipswich and East CCG and West Suffolk CCG); • Isabel Cockayne – Head of Communications (Ipswich and East CCG and West Suffolk CCG); and • Annie Topping – Chief Executive (Healthwatch Suffolk).
<p>15 October 2014</p>	<p><u>Five Rivers Vascular Services Network</u></p> <p>The objective of this scrutiny was to consider the responses to the Committee’s recommendations made on 2 July 2014 in respect of the Five Rivers Vascular Service and to raise any outstanding questions and concerns.</p>	<p><u>External witnesses:</u></p> <ul style="list-style-type: none"> • Andrew Reed – Director (NHS England Area Team); • Pam Evans – Senior Service Specialist (NHS England Area Team); • Adam Howard – Governance Lead (Five Rivers Vascular Network); • Nick Hulme – Chief Executive (Ipswich Hospital NHS Trust); and • Jindy Burt – Five Rivers Vascular Network Manager.

<p>15 October 2014</p>	<p><u>Care Quality Commission Inspection of Mildenhall Lodge</u></p> <p>The objective of this scrutiny was to consider:</p> <ul style="list-style-type: none"> a) arrangements for ensuring the quality of care in residential homes; and b) in light of the findings from Care Quality Commission (CQC) inspection of Mildenhall Lodge published on 17 September 2014, what steps had been taken by Suffolk County Council and Care UK to ensure residents were safeguarded and necessary improvements were being made as quickly as possible. 	<p><u>Internal witnesses:</u></p> <ul style="list-style-type: none"> • Councillor Alan Murray – Cabinet Member for Health and Adult Care, and Chairman of the Suffolk Health and Wellbeing Board; • Julie Bateman – Assistant Director (Personalisation Quality and Safeguarding, Adult and Community Services); (attending on behalf of the Director of ACS who had sent apologies due to sickness); • Evelyn Wheeler – Assistant Director (Commissioning and Market Development, Adult and Community Services); • Cathy Craig – Assistant Director for Social Work Services (Adult and Community Services); and • Ian Patterson – Project Manager (Adult and Community Services). <p><u>External witnesses:</u></p> <ul style="list-style-type: none"> • Jo Govett – Inspection Manager for Care Quality Commission; • Carole Hunt – Chief Operating Officer (Care UK); • Rachel Gilbert – Regional Operations Director, Suffolk (Care UK); and • Caroline Roberts – Director of Quality and Governance (Care UK).
<p>15 October 2014</p>	<p><u>Review of Working with Healthwatch Suffolk 2013/14</u></p> <p>The objective of this scrutiny was to consider how the County Council’s scrutiny function had been working with Healthwatch Suffolk over the past 12 months.</p>	<p><u>External witnesses:</u></p> <ul style="list-style-type: none"> • Annie Topping – Chief Executive (Healthwatch Suffolk).

Health Scrutiny Committee Information Items received from December 2013 to November 2014

Topic	Date of Meeting
Winter Communications Plans Update	22 January 2014
How Suffolk GPs are engaging with their local communities	22 January 2014
Dermatology Services at Ipswich Hospital Trust (November 2013)	22 January 2014
Early Supported Discharge Service for stroke patients – Engagement Exercise	22 January 2014
Falls and fragility fracture prevention	22 January 2014
Sexual Health Service in Ipswich	22 January 2014
Five Rivers Vascular Network Briefing for Suffolk HOSC	22 January 2014
NHS Quality Accounts 2013/14	23 April 2014
Cambridgeshire, Norfolk and Suffolk Joint Health Scrutiny Committee on proposals for Liver Resection Services	23 April 2014
Better Care Fund Update	23 April 2014
NHS England Specialised Services Consultation	23 April 2014
111 and Out of hours	2 July 2014
Specialist Children and Young People’s Eating Disorder Service	2 July 2014
Community Memory Assessment Service in Ipswich and East Suffolk	2 July 2014
District Nurse Training in Suffolk	15 October 2014
Healthwatch Suffolk Engagement Report – Ambulance services and NHS 111 in Suffolk	15 October 2014
Stroke Support Services to continue for another three years	15 October 2014