

What parents say...

All the questions I had (and more) were answered – brilliant service, very helpful

Thanks for your advice, it was really helpful, I really wish I had heard of Parent Partnership earlier

It was great to get independent information. Without the support from Parent Partnership I would not have known what to do. My son is now happier at school.

Our Team

Parent Partnership Officers:

Anne Steel
Stacey Ford

Parent Partnership Locality Coordinators:

Debbie Amor
Sian Monteith
Bernie Rappensberger

Helpline Coordinator:

Nicki Howlett

School Preference Advisors:

Debbie Amor
Louise Ryan
Jackie Smith

All Parent Partnership staff may be emailed on:
parent.partnership@suffolk.gov.uk

If you need help to understand this information in another language please call **08456 066 067**

Se precisar de ajuda para ler estas informações em outra língua, por favor telefone para o número abaixo.

Portuguese

Jeżeli potrzebujesz pomocy w zrozumieniu tych informacji w swoim języku zadzwoń na podany poniżej numer.

Polish

এই লেখাটি যদি অন্য ভাষাতে বুঝতে চান তাহলে নিচের নম্বরে ফোন করুন

Bengali

بەم زانیاری هێشتنێ ئێه ب ت گههتی ده ئارمه پ و یستیت بهگهه بکه. وهی خوارمه ژماره دی بهیوه بهزمان کی تر تکیایه

Kurdish

如果你需要其他語言來幫助你了解這些資訊，請撥以下電話。

Chinese

اگر شما نیاز دارید که این اطلاعات را به زبان دیگری دریافت کنید لطفاً به شماره زیر تلفن کنید.

Farsi

If you would like this information in another format, including audio or large print, please call **08456 066 067**.



Suffolk Parent Partnership Our Service



Providing confidential impartial support and advice on educational issues



Do you have questions about your child's education?

Would you like more information or support with educational concerns?

Do you need help with transfer arrangements, or paperwork, regarding the choice of your child's next school?

Do you understand how to access Special Educational Needs (SEN) support?

Our services

Suffolk Parent Partnership provide:

- A telephone helpline service and website
- One to one support for parents and carers
- Written information about educational matters, including SEN
- Information sessions and support groups for parents and carers
- Advice and support with school admissions and appeals
- Training for volunteers, professional staff and school governors
- Access to an Independent Parental Supporter

Helping Parents and Carers

We help you:

- By listening to your views and concerns
- By working with you to explore your options
- With preparation for meetings and we may go with you to meetings
- To find the confidence to express your views
- With dealing with forms, letters and reports
- To understand you and your child's rights around education
- To work in partnership with schools and the local authority to develop positive relationships

Contact us on our helpline: **01473 265210**
or email us on: **parent.partnership@suffolk.gov.uk**
www.suffolk.gov.uk/parentpartnership