Integrated Risk Management Plan
2015-18

Our Resources

On-call Availability

The chart below shows the average availability of the service’s on-call fire engines in the 12 month period through to January 2015. Availability is very good at nights and weekends but drops to just above 80% during the day. Monday to Friday when many of the on-call firefighters are unavailable due to other work commitments.

So far what have we done?

- Improved the firefighter operational training facilities
- Partnership engagement and collaboration with Suffolk Police and East of England Ambulance Service
- Investing in firefighter clothing, fire-fighting equipment and emergency vehicles
- Implemented a comprehensive programme of property investment
- Relocated Southwold fire station to Reydon and provided a new and fit-for-purpose building
- Created a shared vehicle workshop facility with the county council
- Working closely with key partners to extend the range of proactive education and wellbeing initiatives
- Suffolk 999 Fire Control has been combined with the Cambridgeshire 999 Fire Control for more than 4-years
- Changed full time firefighter shift and fire station crewing arrangements
- Reduced support staff, middle and senior managers and changes in roles
- Changed the support provided to on-call fire stations

Consultation

Consultation will run for 14 weeks and will close on the 22nd February 2016.

- The online survey can be accessed by clicking the following link: www.opinionresearch.co.uk/suffolkIRMP
- Information and supporting materials about the proposed options can be found at our dedicated webpage: http://www.suffolk.gov.uk/emergency-and-rescue/fire-service-redesign/
- Paper questionnaires can be sent to the following address: Opinion Research Services, FREEPOST (SS1018), PO BOX 530, Swansea, SA1 1ZL

Your views and comments on this consultation, or any other matter, are always welcomed - please contact us by email, phone or letter:

- Emailing us at FireServiceRedesign@suffolk.gov.uk
- Calling the Service Redesign Team on 01473 260457
- Sending us a letter to:
  Service Redesign Programme Manager
  Suffolk Fire and Rescue Service HQ
  8 Russell Road
  Ipswich
  IP1 2BX

Please note any paper responses, including letters and questionnaires, will be scanned at our HQ and forwarded to Opinion Research Services for analysis purposes.

Our Service – Risk Management

Prevention – Fire safety for the home and community safety
Protection – Fire safety for businesses
Emergency Response – Fire engines answering 999 calls have dropped in the last 10 years nationally by 40%
Support Services – e.g. Training and Development, Engineering, Business Support

Types of Emergencies

Injuries and Fatalities

Years 2010/11 - 2014/15

- Fire fatalities 8 2 3 6 4
- Fire casualties 52 42 24 34 41
- Road Traffic Collision fatalities 11 14 13 17 9
- Road Traffic Collision casualties 178 154 194 195 185
- Other special service fatalities 13 11 10 9 16
- Other special service casualties 35 35 38 34 50

Our Budget

The 2015/16 budget is £22,280,580 (made up from 57% council tax and 43% government grant).

- The largest proportion of spend is on firefighters delivering front line fire and rescue services.

Numbers of dwelling fires and road traffic collisions (RTC) in Suffolk

Dwelling fires - Reduced

Year 2010 420
Year 2014 319

RTC

Year 2010 47
Year 2014 45

Speed of Response

The average time for a fire engine to arrive at a 999 call in Suffolk is 9mins 26secs.
The average time for a fire engine crewed by on-call firefighters to arrive is 11mins 10secs.
The average time for a fire engine crewed by full time firefighters to arrive is 7mins 8secs.

Response Standards (RS)

There are no nationally specified standards for fire services to respond to emergencies, SFRS endeavour to meet the RS on 80% of occasions.

<table>
<thead>
<tr>
<th>RS</th>
<th>Description</th>
<th>Suffolk Performance</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>First fire engine to a property fire in 11 minutes</td>
<td>64.81%</td>
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<tr>
<td>2</td>
<td>Second fire engine to a property fire in 16 minutes</td>
<td>71.98%</td>
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<tr>
<td>3</td>
<td>First fire engine to a road traffic collision in 13 minutes</td>
<td>77.85%</td>
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Suffolk Fire and Rescue Service
Integrated Risk Management Plan 2015-18

PROPOSALS

- Remove one fire engine based at Lowestoft South which is crewed by on call firefighters.
- Remove one fire engine based at Bury which is crewed by on call firefighters.
- Close Wrentham fire station.
- Replace the second fire engine at Sudbury with a rapid response fire vehicle.
- Completely re-develop Prince's Street fire station, Ipswich or move to a new building in the centre of the town – both options would be based on creating a blue light hub with police and ambulance.
- Remove one full time crewed fire engine and two of the on-call crewed fire engines in Ipswich.

PROPOSALS

<table>
<thead>
<tr>
<th></th>
<th>35</th>
<th>1</th>
<th>34</th>
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<tbody>
<tr>
<td>On-call fire stations</td>
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<tr>
<td>Full-time fire stations</td>
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<tr>
<td>Day Crew fire stations</td>
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<td>Fire Headquarters Endeavour House</td>
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<tr>
<td>Fire Engine</td>
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<td>Rapid response fire vehicle</td>
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