



The Cassius Falls Pendant

Cassius Help Collection

BUILT IN
FALLS
DETECTION

1 About the Falls Pendant

- The Cassius Falls Pendant is an attractive tear-drop shaped device which you can wear around your neck as a necklace or attached to your keys.
- It will allow you to call for help if you need it – either at home or when out and about - and will give you the confidence to carry on with your day-to-day life.
- It also has a falls detector installed in it and will automatically raise an alarm should you have a fall.
- It is linked to a monitoring centre* who will make sure you get the help and support you need, should you need it.
- It does not need internet to work but has an inbuilt SIM card.





Overview



2 How does it work?

You can call for help by pressing hand holding the large buttons on the device to send an alert for help. A short pre-alarm sequence will start, and it will flash red.

An operator at the monitoring centre will then call your device and speak to you through the speaker and see how they can get the support you need.

If you fall, your device will detect this and automatically contact the monitoring centre without the need for you to press any buttons.

In the event of an emergency, your location can also be sent to the monitoring centre so support can be arranged – this is especially helpful if you do not know where you are.

3 Things to know

Battery

The device includes a rechargeable battery and can be charged using the charger provided. The battery will normally last one - two months. The device will let you know by voice and will light up when it has 20 per cent charge left.

You can then place the device on the charger provided, which you can plug into the wall. The battery takes between three - five hours to recharge once placed on the charger.

Waterproof

You can wear the device while washing in the shower or bath for a maximum of 30 minutes at one metre depth. It also works if it gets wet in the rain.

Pacemaker

If you have a pacemaker fitted, please do not use this device. Please speak to your carer or social worker about alternative solutions.

4 How is my data used for this product?

This device will capture data which is used to support best outcomes, you can find out more on our privacy statement - <https://www.suffolk.gov.uk/about/privacy-notice/adult-and-community-services-privacy-notice/>

*The Monitoring Centre referred to in this sheet is managed by **Provide CIC**