



Home Fire Safety Visits

Suffolk Fire and Rescue Service remains committed to helping our county's communities stay safe in their homes.

Our free Home Fire Safety Visits prioritise the most vulnerable people in Suffolk who may have difficulty with evacuating their property in the event of a fire.

Who carries out the Home Fire Safety Visits?

Home Fire Safety Visits are undertaken by a Prevention Practitioner or one of our firefighters.

Anyone visiting you for a Home Fire Safety visit will always show identification.

Am I eligible for a Home Fire Safety Visit?

We will always prioritise the most vulnerable people in our community. This includes people aged 65 or over and anyone who may have difficulty escaping their home in the event of a fire without any additional help.

What happens during a Home Fire Safety Visit?

The person carrying out the visit will:

- provide and install free 10-year smoke alarms where necessary
- give life-saving advice in the event of a fire in your home and explain how to make a fire escape plan for you and your family
- offer advice on how to spot fire hazards in the home, for example, the safe use of smoking materials, candles, heaters, electric blankets and understanding dangers from harmful substances
- describe cooking hazards and give advice on electrical safety
- explain about doorstep etiquette (working in partnership with Suffolk Trading Standards)
- offer Carbon Monoxide safety advice

Can you provide other help?

Even if you think that you may not be eligible for a Home Fire Safety Visit, you should still call our Prevention team on 01473 260588 to check.

Further advice on fire safety in the home can be found by scanning the below QR code.

Suffolk Fire and Rescue Service

Endeavour House, Russell Road, Ipswich, IP1 2BX

Tel: 01473 260588

Email: fire.businesssupport@suffolk.gov.uk

