

graffiti, especially if the local residents are involved. A consultation was undertaken with local residents via letter drops, door knocks by Safer Neighbourhood Teams' officers, questionnaires at the local supermarket and information on the district council website.

Early planning meetings were very well attended and a whole host of organisations wanted to be involved including the police, the town council, local housing associations, Tesco, the district council, the county council and local community groups. A variety of these organisations also contributed funding to make this project happen.

Spray can art specialists Brave Arts were then commissioned to deliver a series of workshops in the three main schools in Sudbury - two middle schools and one upper school. These took place during normal art lessons over a period of two weeks and engaged with hundreds of pupils. The sessions covered the history of graffiti and the consequences of doing it illegally. The lead artist, Scott Irving, also helped them to put designs together for the subway mural.

Scott and his team then set about choosing the designs to go on the subway. He then chose about 80 people involved in the school and community sessions to take part in the actual application of the mural. These were a mixture of those who had submitted good designs, those who showed the most enthusiasm and effort, and those who were identified by the police, Youth Offending Team, schools etc as benefiting from the project. Over the course of two weeks this group worked with Scott and his award winning team of artists to paint the mural on to the wall of the subway.



The response to the mural from the community has been very positive and the project enabled those young people from the area who were causing damage to the subway to positively engage with the town wardens and youth workers. All those who got involved will receive a certificate which can be put towards a volunteer accreditation.

The mural has not been touched with illegal graffiti in the time it has been in place and the project will be evaluated every six months.

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SOS Bus Project Takes to the Road

For more information, or details on how to volunteer please visit <http://www.westsuffolk.sosbus.org>

Organisations across West Suffolk have been working in partnership, to develop a community project encouraging prosperous and safe night time economies in the area.

The West Suffolk SOS Bus project aims to launch a pilot service in

Newmarket at the beginning of September 2009. Newmarket has a vibrant night time economy with visitors from across the region coming to enjoy the nightlife and racing. However, as with many communities in the UK, issues can arise that could be helped through neutral and practical assistance.

The primary purpose of the SOS Bus is to offer immediate, non-judgemental assistance to people at risk along Newmarket's High Street on weekend nights. The Bus will park up on the wide paved area outside the town's main Post Office, where it will remain static for the duration of each shift.



The SOS Bus will provide first aid, advice and help to vulnerable people experiencing issues such as:

- Emotional distress
- Alcohol and substance misuse
- Social isolation
- Lack of immediate finance
- Relationship breakdowns

The first SOS Bus project began in 2001 in Norwich after two young people were found dead following a night out in the city.

Local Nightclub Managers came together with statutory and voluntary agencies, to work toward preventing further tragedies. Following a series of public meetings the community initiative was launched, having established a number of key elements:

- **Safe haven** A donated bus became the mobile base from which to offer support and a visible focus for the project that the public soon began to know and welcome.
- **Radio system** The bus linked up with the town's pubs, clubs and police via a two-way radio system, allowing everyone to work together in co-ordinating assistance.
- **Practical non-judgemental assistance** The bus began to help people with a variety of presenting issues and worked to relieve pressure on the emergency services.

In total a team of five to seven volunteers will staff the West Suffolk SOS Bus on Friday or Saturday nights between 9:00pm and 4:30am. Each shift will be managed by a shift leader overseeing the team. All medical care on the Bus will be provided and managed by St. John's Ambulance with two of their members present on each shift.

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SNTs Build Confidence in the Community

To find out about your local Safer Neighbourhood Team and to view a copy of the Policing Pledge please visit www.safersuffolk.org.uk

Safer Neighbourhood Teams (SNTs) are playing an important role in helping to build public confidence in local communities.

In Suffolk there are 30 SNTs and every local community has its own dedicated SNT officer. Each team has its own website, which provides information on who is in the team, where they are based and how to contact them.

The websites also include the ability to report local problems, details of events where local people can meet their teams and how to get involved with their work.

The teams are made up of sergeants, constables, police community support officers, specials and some police staff volunteers. They work with local communities to identify issues that need to be addressed locally. They then tackle these issues through partnership involvement.

Through frequent contact with local communities and high visibility patrols, SNTs will have a positive impact on the level of public confidence with the police. SNT officers regularly hold street meets at local supermarkets or hospitals, surgeries at village halls or libraries and use the Mobile Police Station to visit more rural villages.

The SNTs will also report back to local communities about specific crimes and what has happened to those brought to justice, through the local media and websites. This again aids building confidence by demonstrating to the local community that offenders are being brought to justice and dealt with appropriately.

In December 2008 Suffolk Constabulary signed up to the National Policing Pledge for England and Wales. The pledge outlines the clear standards and quality of service which the public can expect from their local police.

Phil Aves, Head of the Constabulary's Citizen Focus department said: "Public confidence is the number one driver in policing today – by ensuring we maintain our service to the standards of the pledge, we will ensure that confidence within our local communities continues to grow."

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IMPACT Events

For more information please visit

<http://www.suffolk.gov.uk/PolicingAndPublicSafety/CommunitySafety/IMPACTevents.htm>

or contact

charlotte.foster@suffolk.gov.uk



IMPACT events are short periods of intensive work with a targeted approach in concise geographical neighbourhood areas. They are an effective means of addressing issues of concern within neighbourhoods.

They bring together a range of partners in a dynamic and coordinated way to ensure that neighbourhood problems affecting community safety are resolved.

Partners involved in IMPACT events include:

- Suffolk Fire and Rescue Service
- Suffolk Police
- Suffolk County Council Trading Standards
- Suffolk County Council Education Welfare Team
- Driver and Vehicle Licensing Agency (DVLA)
- Vehicle and Operator Services Agency (VOSA)
- HM Revenue and Customs
- District and Borough Council services (such as Waste Management, Environmental Services, Community Safety Teams, Substance Misuse Teams and Licensing)
- Environment Agency
- Suffolk Drug and Alcohol Action Team
- The Salvation Army
- NHS Suffolk
- The Gambling Commission
- Security Industry Authority

These agencies have formulated a 'short, sharp, shock' style strategy where specific locations and their issues are tackled as part of a team. This approach allows the agencies to work together, thereby combining their skills, resources and expertise.



There are two main types of IMPACT events:

Type one: 'standard IMPACT event' with a focus on environmental crime:

These events make use of mixed agency pedestrian teams who deal with issues all in one go. During the event pedestrian teams walk a specific neighbourhood area to action areas of concern, as an example, this will include: enforcement actions (such as truancy sweeps), arrests where required, issue of fixed penalty notices, cleaning and removing offensive graffiti, the removal of abandoned vehicles and rubbish,

distribution of important security advice, and consultation with local residents. It also includes the development of support mechanisms, where appropriate, to ensure that communities can sustain their new environment.

Type two: 'evening IMPACT event' with a focus on safer night time economy:

Using the established concept of the 'standard' IMPACT events, partners have contributed to focussing their efforts on reducing issues associated with the night time economy within town centres. Such events have seen the co-ordination of joint licensing visits (consisting of District/Borough Licensing Teams, Police, Trading Standards, Fire and Gambling Commission) who work as a team to visit licensed premises in order to conduct checks and provide advice. In addition to this an important aspect of IMPACT events remains the operations conducted by Trading Standards to target the sale of alcohol to underage people. In some instances the evening IMPACT events have been supported by private hire/ taxi checks ensuring that people enjoying a night out have a safe way of getting home.

Since 2004 there have been 22 IMPACT events held across Suffolk, the most recent held in South East Ipswich in June 2009. This particular event was in response to National Tackling Drugs Week. A further three events are planned across Suffolk for September, October and November 2009.

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Tackling Anti-Social Behaviour

For more information please contact Sally Watson, ASB Officer (Babergh CSP) at sally.watson@suffolk.pnn.police.uk

Area

Mayflower Way in Sudbury is a small residential area in the north of the town consisting of 18 properties and a primary school. Surrounding Mayflower Way are other small roads of mixed housing. There is some private housing but the majority belongs to housing associations. There are a large number of young families in the area along with a number of elderly and vulnerable people.

Historically Mayflower Way has suffered very few offences of criminal damage, none in 2005, one in 2006 and one in 2007. Anti-social behaviour (ASB) was also very low and what there was appeared to be targeted at one individual. However, during 2008, anti-social behaviour in Mayflower Way and the surrounding area became more common.

Issue

Large groups of young people aged between 11 and 17 years old began forming gangs, gathering nightly after school, some until after midnight, causing criminal damage and anti-social behaviour in Mayflower Way and the roads adjacent to it.

The school suffered incidents of criminal damage, arson and burglary and the police were called to the area 71 times in three months for anti-social behaviour. The Anti-Social Behaviour Network Officer was getting daily calls from residents upset by the behaviour.

As well as the damage at the school, several bins were set alight, lamp-posts and fencing were broken, offensive graffiti was drawn on private properties or public buildings, verbal and racial abuse was shouted at people who tried to protect their property and motorcyclists rode randomly on footpaths and play areas frightening residents. Damage was caused to vehicles, items such as mud, apples and stones were thrown at properties, young people sat on the elderly residents' walls and drank alcohol, smoked and inhaled aerosols then discarded their empty bottles and cans in people's gardens.

Some youths were rumoured to be carrying knives and on one occasion when the Ambulance Service and police were called to the area for an unrelated matter, the paramedics and police were intimidated by a large group of about 30 youths.

Solution

In response, a Multi-Agency Partnership was set up consisting of:

- Babergh Anti-Social Behaviour Network Officer (led the problem solving process)
- Sudbury and Cornard Safer Neighbourhood Team
- Youth Offending Service
- District Council 'Be-Active' Community Development Officer
- Local Registered Social Landlords
- District Council Community Safety and Leisure Team
- Youth and Connexions Service
- Town Council Wardens
- Detached Youth Workers
- Local media
- School Connexions Service
- Education Welfare Officers

The overall aim was to identify the main perpetrators and combine enforcement action with education and diversionary activities for long-term sustainability.

The Partnership focussed on:

- High profile police presence with a mobile police station, increased patrols (CSP funded) for public reassurance and community engagement
- Identifying offenders in order to deal with individuals
- Delivering incident reporting forms to assess the extent of the problem from the residents
- Encouraging residents to keep diary sheets of anti-social behaviour
- House to house visits by Safer Neighbourhood Teams (SNTs), District Council and Registered Social Landlords (RSLs) to assess the extent of any problems
- 'Not in my Neighbourhood' week attendance in area by local agencies
- Acceptable Behaviour Contracts as enforcement
- Warnings (after interviews at Police Station)
- Arrests for S5 Public Order Act

- Youth offending referrals to 'Time 2 Change' programme to support and divert young people away from offending
- Referrals to the 'Be-Active' programme which include sport and arts programmes tailored to individual needs to engage them in the community with a focus on health and enjoyment
- Tenants written to by RSLs giving warnings of demotion orders and tenancy agreements
- RSLs agreeing to make repairs to their properties and street furniture
- Greater engagement of families with social care

Outcome

This partnership approach has had an impressive impact on the area. All offenders have been given the necessary ongoing support. Only one of the offenders re-offended, and was arrested for an S5 Public Order Act. As we as not offending, the others have not caused any anti-social behaviour eit

Those who would not attend school, all now attend, and those who were causing severe problems and disruption in school have settled down.

All those under 16 who were interviewed have started their 'Be-Active' spo and arts projects including football, boxing, badminton and dance.

Many of them are still working with the 'Time2Change' (T2C) Youth Offenc Programme and have been doing individual and group sessions at home e at school. Some have been brought to the Police Station by the T2C Proje Officers for re-interviews with the ASB Officer to keep them focussed.

Some of the youths have since approached some of the elderly victims and apologised for their behaviour.

The community are taking pride in their area now, with some of the social housing residents working with the Town Council to tidy up their streets.

Since the project began crimes of damage and public order in and around Mayflower Way have dropped from 33 to two, with none in the last two months.

Three people have shown an interest in setting up a Neighbourhood Watch (NWA) Scheme and two residents are hoping to join the Police's Special Constabulary. The young people have been engaged in designing and painting a mural in the underpass (with funding from the local retailers, col and young people's services), and the District Council are considering involving the young people in a community film project about the area.

There were 71 events (calls to police) in the three months before the proje began. Since the project has been completed and all interviews have beer carried out, there have only been five events. The ASB Officer has not received any complaints for four months.

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New Anti-Social Behaviour Website Launched

In July 2009 the Home Secretary launched a new Anti-Social Behaviour (ASB) action website www.direct.gov.uk/antisocialbehaviour

This new ASB website is part of the government's commitment to ensuring those suffering harassment or intimidation feel confident they know who to turn to. The website gives every person in England and Wales a direct link to their local ASB team so they can quickly and easily report problems. A comprehensive area-by-area guide also shows people precisely what their Local Authority is doing to tackle ASB.

Using the information on this website the public will be able to hold their Local Authority to account and decide for themselves whether enough is being done to tackle ASB in their area. On the website the public can:

- Find contact details of the person in their local council responsible for tackling ASB
- Access information on the powers which local councils and police have available to them to tackle ASB
- See for themselves which of these powers are being used in their area and compare this with use of tools and powers in across other councils
- Find out how much of a problem people perceive ASB to be in their area

Further developments will be made to the website during the next few months.

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Suffolk Roadsafe

For more information please visit www.inthecan.org.uk or contact daryl.fraser@suffolk.gov.uk

A new campaign is being developed to target young people in Suffolk called 'In the Can'. This campaign will focus upon schools, colleges and individuals with an offer to participate in a competition to make a viral road safety film about the challenges and dangers facing young drivers and their passengers.

Young drivers are more at risk of killing or injuring themselves or other road users than any other group. They also have the best insight into how their peers think about driving and road safety, and the best way to make them aware of the safety messages. We think that, potentially, the young people have the best insight into how their peers think about driving and road safety - and the best way to get messages through to them.

The campaign, which will run from September 2009, uses the media of social networking sites such as Facebook and MySpace, and the video site YouTube.

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Operation Camouflage

For more information please contact kate.rookyard@suffolkcoastal.gov.uk

A five-day, military themed activity day-camp, known as Operation Camouflage '09, took place from 3-7 August for 60 young people aged eight to 16 years old living or attending school in the Suffolk Coastal area.



The event took place during the school summer holidays when ASB/criminal damage is generally at its highest levels, and was held at Rock Barracks Army base near Woodbridge. It was organised by Suffolk Coastal's community safety and active communities teams, with permission and support from the 23rd Engineer Regiment (Air Assault).

While the camp was open to all young people within the criteria, 15 places were set aside for those who were either at risk of offending or already involved in low level anti-social behaviour. Some of these young people were also deemed 'vulnerable' due to their economic or social backgrounds.

The 60 recruits were placed into six forces with each force containing a mix of ages and backgrounds to encourage team-building, social skills and self-esteem. Each force was allocated two adult leaders and each activity had a qualified instructor or tutor. In addition, there was a large number of support staff managing the camp including youth workers, police officers, Army Welfare Service officers, teachers, community safety officers and other volunteers making it a real partnership event. A team of soldiers based at Rock Barracks were also assigned to the camp and helped throughout the week providing encouragement and motivation to the young people.

Given the location, the camp had a strong military theme throughout; each participant was issued with a kit at the beginning of the camp which included t-shirts in their allocated force camouflage colours.



In terms of activities, there was something for everyone with a mix of sport and arts based sessions such as climbing, archery, trampolining, judo, dance, skateboarding, graffiti, survival skills, film-making as well as information sessions on criminal damage, internet safety and a lively presentation from an army Air Cadet.

An added extra, which really captured everyone's imagination, was the 'kidnapping' of the Operation Camouflage mascot known as 'Rocky'! A ransom note appeared and Woodbridge police officers with the assistance of a Suffolk Constabulary Scene of Crime Officer ran a Crime

Scene Investigation style activity throughout the week.

Participants examined the scene of the crime, collected samples of fingerprints and a footprint left by the culprit and were asked to solve the mystery and identify the prime suspect by the end of the week. Please rest assured that Rocky was returned and the culprit was captured and taken away for further questioning!

Points were awarded to the forces throughout the week for their participation, behaviour and teamwork. A final competition around the modified army assault course culminated in celebratory barbeque followed by a prize giving event.



Operation Camouflage '08 was the first of its kind in Suffolk Coastal and proved to be a great success. With Operation Camouflage '09 now completed and considered to be an even greater success thoughts are now turning to Operation Camouflage 2010!

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Prostitution Strategy

For more information please contact Helen Hepburn at helen.hepburn@suffolk.gov.uk

The Ipswich Prostitution Strategy 2007-2012 was put together by key agencies as a result of the murders of five women in 2006 and focussed, in the first instance, on women working on the street and the kerb crawlers that followed. One of the actions was to put together a multi-agency team – 'Make a Change'. There are six priorities within this strategy, namely- intelligence gathering, developing routes out, tackling demand, prevention of children under 18 being abused through sexual exploitation, community intelligence and coercive adults. Recently it was agreed that the strategy be expanded to incorporate off-street prostitution including trafficking.

The strategy has now been in place for over two years. One strand of the strategy was to work closely with the community who live in the area where prostitution took place. The key agencies have met with people in open meetings every three months at St. Matthew's School in order to listen to their concerns and respond to any issues raised. Whilst being concerned about the effect that prostitution had on their lives, which was at times severe in terms of harassment on the street and continuous traffic from kerb crawlers, the community were also very understanding of the issues experienced by the women and supported the zero tolerance by the police of kerb crawlers. Ipswich Borough Council also improved their environment through a series of measures.

In view of the fact that it is now rare for women to be working in this area, only three kerb crawlers have been arrested since March 2007 and life has improved dramatically. Residents have gradually gained

confidence that police would continue to patrol the area and that the multi-agency team 'Make a Change' would continue to offer support. The residents continue to want to meet with key agencies and are also bringing up other issues such as street drinking.

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Trading Standards – Underage Sales

For more information please contact Marc Titford at marc.titford@tradstan.suffolkcc.gov.uk

During Quarter 1, Trading Standards have carried out targeted alcohol test-purchasing operations in four centres with the following results:

- Lowestoft: seven attempts, two sales – sellers and owners interviewed and issued £80 Penalty Notices for Disorder (PND).
- Bury St Edmunds: seven attempts, one sale - £80 PND issued to seller; investigations continuing relative to owner.
- Newmarket: seven attempts, zero sales (one bar tested was under an 'action plan' agreed by Police, Fire, Licensing and Trading Standards, given previous issues, so it was encouraging to see the sale refused at this premises).
- Ipswich: seven attempts, zero sales.

This meant an average failure rate of 11% across the 28 premises where attempts were made (the rate was 10% in the previous quarter).



Following previous alcohol sales to children, culminating in prosecution in February 2009, Raj Rutnam, of Londis Beck Row had his alcohol license suspended for 30 days from 1 July. This is a significant penalty and deterrent, on top of the fine and costs of £1,400 that he received in February.

Trading Standards also carried out a series of visits to premises with cigarette vending machines as these have been found nationally to be a source of cigarettes for children. 32 advice visits were carried out, and as a result seven vending machines were removed. Seven test purchases were later performed; sales were made to children in four of these cases. Investigations are continuing and our findings are to be reported to central government.

Trading standards have also carried out an investigation into a private address in Suffolk allegedly selling illicit tobacco to underage persons.

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Re-Tender of Adult Drug and Alcohol Treatment Services in Suffolk

More information is available on the Suffolk DAAT website at

www.suffolkdaat.org.uk

or please contact Dawn Thompson at dawn.thompson@suffolk.gov.uk

Suffolk County Council procurement department initiated the need for Suffolk DAAT to re-tender all existing services to ensure it is operating in line with European Union Procurement legislation. This has provided the DAAT Partnership with an opportunity to design a treatment system model that is fit for purpose and to resolve some long-standing structural issues. In common with other service provision, the treatment sector in Suffolk also needs a stronger focus on client outcomes to ensure that real, positive changes are being achieved as a result of the care packages provided.

A sub-group of the DAAT Joint Commissioning Group (JCG) was tasked with undertaking the planning for the tender exercise. It is intended that contracts will be awarded before the end of December although precise timescales are yet to be finalised.

Suffolk DAAT recognise that existing treatment services in Suffolk are largely a result of historical commissioning patterns and have developed over a number of years in a piecemeal way and in response to new initiatives. While there are many examples of these services being successful in treating clients, it is acknowledged that the existing treatment system in Suffolk needs to be rationalised if optimum treatment services are to be provided. It is clear that the funding available from central government for treatment services in Suffolk has reduced and is likely to continue to do so, in line with other demands on the economy.

It is therefore necessary to improve the efficiency of service provision and ensure an improved experience for service users. This includes developing a greater emphasis on client choice and control in line with the personalisation agenda. If services are more efficient, this will also enable greater penetration into the substance using population and improve the extent to which the needs of Suffolk communities are met. In addition to improving treatment services, it must be ensured that there are better strategic and operational links with a wide range of generic services if treatment benefits are to be maximised

Commissioning Intentions and a new Treatment System model has been developed that will underpin the provision of a new treatment system for Suffolk.

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Improving Confidence in Criminal Justice

For more information please contact Emma Polkinghorne at

Suffolk Criminal Justice Board's 'Make Criminals Pay' campaign got off to a flying start on 13 July 2009.

emma.polkinghorne@suffolk.pnn.police.uk



Stop them in their tracks
Help us freeze assets and make criminals pay!

One in seven of us will know of somebody who lives a lifestyle funded by crime. Make them pay. Call Crimestoppers anonymously on 0800 555 111 and report your suspicions.

pay back Taking the cash out of crime

POCA PROCEEDS OF CRIME ACT

CRIMESTOPPERS 0800 555 111

www.makecriminalspay.co.uk

A team of Financial Investigators, CPS Lawyers, and Trading Standards' officials took to the streets to inform the public of how they are stepping up the pace to stop criminals in their tracks and bankrupt their criminal enterprises using the powers afforded under the Proceeds of Crime Act (POCA).

In addition to direct community engagement across the county, bus adverts were positioned inside every bus across Suffolk, a radio advertising campaign was conducted with Heart FM, and a significant amount of press coverage was achieved.

The aim of the project was to increase public confidence in the Criminal Justice System and partner agencies' ability to strip criminals of their ill-gotten gains and provide the public with the confidence to report anyone they suspect living off the proceeds of crime to Crimestoppers.

During the community engagement element of the campaign, over 500 people were polled in just three days. This involved taking a POCA branded mobile Police Unit to the town centre locations of Bury St Edmunds, Lowestoft and Ipswich.



Each person polled was taken through a series of 'did you know' facts about the Proceeds of Crime Act specific to Suffolk and at the end of our

