

A horizontal banner with a blue top half and a yellow bottom half, separated by a thin white line. The background features a faint, stylized sunburst or starburst pattern in the yellow section. The text 'SUFFOLK' is written in white, uppercase letters on the blue background.

SUFFOLK

UKRAINE BULLETIN

Dear all,

Welcome to the Suffolk Ukraine Bulletin. This bulletin provides an update on the situation in Suffolk along with information about the work of the county council and partners within Suffolk's Ukraine Task Group and answers to frequently asked questions.

We are grateful for your support and our regular updates will include further information on how you and your communities can get involved, as we continue to work together to do all we can to help those fleeing the conflict in Ukraine.

This bulletin is issued monthly, the next edition will be on Wednesday 7 December.

[You can read previous editions of the Suffolk Ukraine Bulletin on our website.](#)

With best wishes, on behalf of Suffolk's Ukraine Task Group.

Cllr Bobby Bennett,
Cabinet Member for Equality and Communities

Stuart Keeble,
Director of Public Health in Suffolk

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HOW YOU

CAN HELP



Could you help a family in need?

Drop in for a chat and find out more about hosting Ukrainian guests.

We need new hosts to offer Ukrainian guests a safe haven while the war in Ukraine continues.

We are in need of a wide range of homes for single people, mothers with children and complete families. We are in particular need for new hosts in **Felixstowe, Lowestoft, Haverhill and Bury St Edmunds** and for homes able to take large families of 5 or more people.

Community Action Suffolk are running a series of drop-in sessions across Suffolk over the next two weeks, where people can ask questions and get more information about hosting and what is involved - such as what makes a suitable property, what checks they will need to undertake and the matching process.

Visit one of the upcoming drop-in sessions:

Ipswich: Tuesday 8 November, 11.30am – 1:30pm

Ipswich Cornhill

Ipswich

IP1 1DD

Lowestoft: Wednesday 9 November, 3pm – 5pm

The Kirkley Centre

London Road South

Lowestoft
NR33 0AZ

Felixstowe - Friday 11 November, 12.30pm-2.30pm

Felixstowe URC
Tomline Road
Felixstowe
IP11 7PA

New hosts coming forward to help accommodate guests that are already in Suffolk will not have to register on the government website. Instead they can simply sign up via the Suffolk County Council website, by [completing our online form](#) or emailing refugeesupport@suffolk.gov.uk.

Accommodation must be available to guests for a minimum of 6 months. Hosts will be eligible to receive the £350 thank you payment for up to 6 months or more, depending on the date your guests arrived in the UK (12 months starting from the date your guests first arrived in the UK).

If you know anyone that might be interested, please encourage them to visit [Ukraine: Could you help a family in need? | Suffolk County Council](#)

Welfare checks at 4 months

Hosts that have not yet had their 4 month visit from Anglia Care trust will today receive an email containing a link to a form to complete to indicate their intentions at 6 months. Please complete this as soon as you receive it as this will help us to help you if you need assistance.

Anglia Care Trust will then arrange to visit your guests to check on their welfare and if they need any help accessing housing. You are not required to attend this appointment but you may choose to be around so you can ask ACT any questions you have.

Please note the phone call from Anglia Care Trust may come up as number “withheld” but please be assured the caller will confirm they are from Anglia Care Trust.

Update for those that have had guests for nearly 6 months

For those that are able to continue to host beyond 6 months, thank you. Your monthly payments will continue (if you have requested them).

However, we understand that not everyone can keep offering accommodation for their guest. If you are unable to continue to offer accommodation beyond 6 months please:

- Speak to your guests so they are aware you are unable to continue and
- email in to refugeesupport@suffolk.gov.uk at least 2 months before the end of your 6 months, to let us know.

The options at 6 months are:

- Guests finding a new host on the Homes for Ukraine scheme or
- Move to the rented sector

The FAQ “What do I do if I do not wish to host my guests after 6 months?” at [Ukraine: information for sponsors | Suffolk County Council](#) gives more information on how you can help your guests find a new home.

If you and your guests are unable to find a new host a month before the 6 month anniversary, email refugeesupport@suffolk.gov.uk and we will look for someone but cannot guarantee to find one in the location or timescale requested as it will depend on the availability of hosts so we kindly ask for your patience on this.

Suffolk County Council will work with the District Council to seek to ensure that the guests have a somewhere to go at the end of 6 months.

Move to the private rented sector

For queries about rent deposits contact:

- Babergh / Mid Suffolk: Central Suffolk Lettings Partnership,
Email: landlords@baberghmidsuffolk.gov.uk Phone: [01449 724977 \(landline\)](tel:01449724977) or [07926 067314 \(mobile\)](tel:07926067314)
- Ipswich: Lettings Experience Team (LET), Email: Housingoptions@ipswich.gov.uk
- East Suffolk: Email: housing.needs@eastsuffolk.gov.uk
- West Suffolk: Email: customer.services@westsuffolk.gov.uk Phone: 01284 763233 to be referred to West Suffolk Lettings



Help with form filling in at Lowestoft library

On Thursday 17th November, 11am-1pm, Lowestoft library are offering a drop in session where Ukrainian guests can come in and get some support with filling in paper or online forms.

Contact: Jo.Wilde@suffolklibraries.co.uk for more information.

Suffolk Refugee Support - Employability course for Ukrainian Refugees



Employability Course Job Application Skills

(For Ukrainian refugees)

This session will give tips and advice relating to job searching in the UK. It will focus on the techniques and processes required in order to complete job applications according to UK standards.

This course will be delivered with a Ukrainian interpreter.

FREE ONLINE COURSE

This event will be held on zoom.

Thursday 3rd November 2022

7.00 - 8.30 pm

Please book onto this course.

Tickets available through Eventbrite – <https://www.eventbrite.co.uk/e/451954296467>

Or follow this QR code:



If you are a Ukrainian refugee but you are unable to attend this event and would like some employment or training related support, then please contact Vida at Suffolk Refugee Support - VZada@suffolkrefugee.org.uk

[Register for the course at Eventbrite.](https://www.eventbrite.co.uk/e/451954296467)

Suffolk Refugee Support provide assistance with employment, training and volunteering opportunities, benefits issues, access to English classes and free SIM cards. Please contact SRS on 01473 400785 for support.

Community Support for Ukrainian Refugees in Suffolk

Support from Suffolk communities is key to the county's efforts to help Ukrainian refugees in Suffolk. Community Action Suffolk is working closely with other partners in Suffolk to facilitate community support, in the form of:

- Peer support and networking for host families, and Ukrainian guests
- helping arrivals to join existing community activities such as playgroups, sports clubs

We are working closely with Suffolk County Council, Suffolk Refugee Support and District and Borough Councils to help coordinate the community response in the county. If you are currently supporting Ukrainian refugees in the county, or would like to offer your support, have a look at the resources available to you and ways to get involved.

[Read more about Community Support in Suffolk](#) and feel free to get in touch by email at ukrainesupport@communityactionsuffolk.org.uk

Frequently Asked Questions

We know you will have questions about what we are doing in Suffolk to support Ukrainian Refugees and how you can help. You can find answers to common questions on our website.

The application process for Homes for Ukraine is outlined [in this Infographic](#)



Visa and arrival data as at 25 October

The data below is issued by The Home Office and available at [GOV.UK](https://www.gov.uk)

The below table shows the number of Visas issued by the Home Office via the Homes for Ukraine Sponsorship scheme and the number of arrivals, by District/Borough (Lower Tier Local Authority) as at 25 October 2022:

Source: Operational data, Home Office (HO), and Department for Levelling Up, Housing and Communities (DLUHC).

Lower Tier Local Authority	Number of Visa applications	Number of Visas issued	Number of arrivals in the UK by sponsor location
Babergh	220	201	175
East Suffolk	441	424	365
Ipswich	157	132	98
Mid Suffolk	274	261	223
West Suffolk	409	372	308

The below table shows the number of Visas issued by the Home Office via the Homes for Ukraine Sponsorship scheme and the number of arrivals, by County (Upper Tier Local Authority) as at 25 October 2022:

Source: Operational data, Home Office (HO), and Department for Levelling Up, Housing and Communities (DLUHC).

Upper Tier Local Authority	Number of Visas applications	Number of Visas issued	Number of arrivals in the UK by sponsor location
Suffolk	1,501	1,390	1,169
Cambridgeshire	2,243	2,078	1,735
Essex	2,336	2,157	1,794
Norfolk	1,625	1,501	1,232

Further information, and Frequently Asked Questions about what we are doing in Suffolk to support Ukrainian Refugees and how you can help, can be found on our website via the following links:

- [Support for Ukraine](#)
- [Information for Sponsors](#)
- [Information for Guests](#)
- [Further information](#)

An information pack for Sponsors in Suffolk, is available on the [Suffolk County Council website](#). This pack is updated regularly and contains information about the Homes for Ukraine programme, access to support and health care services, applying for a school place and more.

Please check these webpages first. If you cannot find answers to your questions here, please email refugeesupport@suffolk.gov.uk and we will endeavour to respond as soon as possible.



Guidance from GOV.UK:

Guidance from GOV.UK can be seen below:

[Guidance for Councils](#)

[Week one guidance for Ukrainians arriving in the UK](#)

[Guidance for moving to the UK if you're from Ukraine](#)

[Homes for Ukraine Sponsor Guidance](#)

[Bringing your pet to the UK from Ukraine](#)

[Factsheet \(translations available via buttons in top right of page\)](#)

[Homes for Ukraine campaign page](#)

[Frequently Asked Questions](#)

Suffolk County Council is committed to protecting your privacy and will treat an individual's personal data in accordance with the provisions of the Data Protection Legislation. Your information will not be used for other purposes or supplied to third parties except in accordance with the law.

Under the Data Protection Legislation, you have a number of rights regarding any personal data held by us in relation to this project. [See our Homes for Ukraine Scheme privacy notices for full details.](#)
